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Server/Wineshop Sales Associate – Full-Time

We are looking for an enthusiastic **Server/ Wineshop Sales Associate** to join our Little Straw Winery in West Kelowna. In this position, you will get to meet guests from across the globe and get to enjoy the breathtaking Okanagan view every day at work. This is a unique and varied role that requires someone who is motivated, outgoing, and eager to learn about the wine industry.

Job Type: Full-time

Location: Little Straw Vineyards in West Kelowna

Wage: Competitive hourly wage plus tips

How to Apply: Please email your Resume & Cover Letter to jobs@kalala.ca

Job Duties: (not limited to)

- Opening/closing the restaurant & wineshop
- Serving food to customers including larger groups
- Pouring wines for customers and tour groups
- Counting cash and reconciling any differences
- Re-stocking shelves and keeping the restaurant and wineshop clean
- Explaining the wines, food and information about the winery in-depth
- Promoting and selling wines, wine club memberships and merchandise during tastings

Skills and Requirements:

- Must be 19 years or older with an ability to lift and carry 40lbs
- Serving It Right & Food Safe Certificate required (can apply for this once hired)
- WSET or applicable wine knowledge certificates are assets
- Minimum 2 year experience within the restaurant and wine industry
- Customer service orientated, confident, well spoken, quick learner and a team player
- Comfortable speaking in front of groups (upwards of 20+ people at one time)
- Customer service orientated and able to exert fast-paced mobility for periods of up to 6 hours in length
- Ability to perform basic mathematical calculations; basic reading, listening and speaking skills
- Ability to work flexible shifts and schedules, inclusive of weekends and holidays
- Ability to work calmly and effectively under pressure

Benefits:

- Discounts on wine at Little Straw Winery & Kalala Organic Estate Winery (sister company)
- Discounts at the Little Straw Restaurant
- Discounts on Organic orchard pressed juices
- Free wine tastings for you and your guests